

CAUTION: Protecting Your Dummy Food

As a valued customer of CLAYMALAYSIA.COM, we want to ensure that your custom fake food creations remain in pristine condition. Please take note of the following precautions to maintain the quality and longevity of your dummy food items:

Proper Storage - Choose One of the Following Methods

Acrylic Boxes

**TOP Recommended*

: For the highest level of protection, store your dummy food in acrylic display boxes. Acrylic boxes provide a secure barrier, shielding your items from external factors.

Wrapping with Plastic

: An alternative method is wrapping your dummy food with plastic. This additional layer of protection helps safeguard against moisture, dust, and other environmental elements.

Enclosed Cabinet or Shelf

: Place your dummy food in an enclosed cabinet or on a shelf to protect it from dust and potential physical damage.

Padded Container or Box

: When storing or transporting, consider using a padded container or box to provide an extra layer of cushioning.

Additional Precautions

Moisture Protection:

Dummy food is sensitive to moisture. To prevent any damage or warping, avoid exposing your dummy food to high humidity or damp environments. Store your items in a dry and well-ventilated area.

Oil and Grease:

Keep your dummy food away from oily or greasy substances, as they can stain or damage the surface. Handle the items with clean hands and avoid contact with any oil-based products.

Dust and Debris:

Dust can accumulate over time and diminish the appearance of your dummy food. Regularly clean your items with a soft, dry cloth to keep them looking their best.

Proper Storage:

For long-term protection, we recommend storing your dummy food in an acrylic display box or wrapping it with plastic. This additional layer of protection will shield your items from external factors.

Service Fee:

If the customer wishes to have their dummy food touched up within one year, a service fee of 50% of the item's value will be charged. Please note that touch-up services will not be provided if the request is made after one year.

PLEASE BE AWARE that we do not offer a warranty for items once they have been delivered in good condition. It is essential to follow these precautions to maintain the quality of your dummy food.

This cautionary term includes the added information about the service fee for touch-up services.